

26 August 2021

Iwona Misztal
Centrum Językowe Uniwersytetu Jagiellońskiego
Collegium Medicum
ul. Radziwiłłowska 4
31-026 Kraków
Poland

Dear Iwona,

It gives me great pleasure to inform you that Eaquals has endorsed the recommendation to re-confirm **Centrum Językowe Uniwersytetu Jagiellońskiego - Collegium Medicum** as an accredited member of Eaquals.

Your membership will be valid until **30 June 2024**.

According to Eaquals principles Centrum Językowe Uniwersytetu Jagiellońskiego - Collegium Medicum may use the following statement as reference in publicity and on the website:

Centrum Językowe Uniwersytetu Jagiellońskiego - Collegium Medicum was inspected by Eaquals in 2021 and met the high standards required for Eaquals accreditation. The teaching, the course programmes, as well as the course organisation, the learning resources, testing and evaluation were all judged to be of high quality. It was found that the institution takes great care to protect the welfare of its clients and staff, and all publicity materials produced by the institution are accurate and truthful.

You may also publish the words:

The Inspectors identified points of excellence in the following categories:

Management and Administration

Management and Administration is an area of excellence because

- The Language Centre has a very inclusive approach to human resources management which actively encourages engagement by staff and promotes initiative and involvement
- There is highly effective leadership with appropriate systems for delegation which engage and involve staff in the development of the Centre
- Administrative systems including software used, are exceptionally clear and effective and are very successfully used for all areas of the Language Centre's administration

Communication with Staff

Communication with Staff is excellent because

- There is an exceptionally effective mix and level of formal and informal communication between staff at all levels with evidence of problems being raised and addressed
- There is excellent and ongoing liaison with the wider University and medical faculties the Centre organises language courses for
- There is excellent use of the Microsoft Teams platform to enable communications between all staff

Communication with Students and Other Stakeholders

- Communication with Students and Other Stakeholders is excellent because There is an excellent use of the Microsoft Teams platform to enable communication between students, the Centre administrative and teaching staff, and the University offices



- The Language Centre has exceptionally thorough and effective ways of ensuring that students understand formal academic regulations and of support compliance

Course Design and Supporting Systems

Course Design and Supporting Systems are excellent because there is evidence of exceptional attention paid to coherence in syllabi design and exceptional involvement and consultation of teachers in the development of syllabi and schemes of work.

Academic Resources

Academic Resources are excellent because teaching and learning material combine published material with high quality internally produced resources and these resources are used effectively to enhance learning.

In addition you are permitted to publish or share the final version of your report on condition that it is shared or published in its entirety only.

I would like to extend my warmest congratulations on the excellent result of the inspection, and encourage you to take note of the inspectors' recommendations.

I wish you well with your programme of continuous improvement.

Best wishes

A handwritten signature in blue ink, appearing to read 'Ludka Kotarska', is enclosed in a light blue rectangular box.

Ludka Kotarska
Director of Accreditation and Consultancy